

Declaration of accessibility

Trendyol B.V. is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards (WCAG 2.2 and EN 301 549). This accessibility statement applies to the website of Trendyol B.V. published at <https://www.trendyol.com/de>.

Status of compatibility with the requirements

The website is currently not fully compliant with the technical requirements according to the Web Content Accessibility Guidelines (WCAG) 2.2. This accessibility statement applies to the website of Trendyol B.V. published at <https://www.trendyol.com/de>.

Non-accessible content

The following content is not accessible because it is not compatible with the underlying harmonized standard EN 301 549:

- On almost all pages there are images without captions. It is difficult to navigate to the images with screen readers.
- There are links without link text on single pages.
- There are list elements on single pages that are not part of a list.
- On all pages, the contrast between text and background is too low.
- There is a page without a title.
- On single pages there are 'iframe' elements without labelling. Navigation with screen readers to the iframes is difficult.
- There are form fields without a label on almost all pages. It is difficult to navigate to the form fields with screen readers.
- On single pages there are buttons without labelling. It is difficult to navigate to the buttons with screen readers.
- There are headings on a page that have no caption or contain the aria-hidden attribute and are therefore not accessible to screen readers.
- On several pages, the meta viewport prevents zooming. Deactivating the zoom makes page content more difficult to read for people with visual impairments.
- There are invalid aria attribute values on single pages. These are not recognized by screen readers and are therefore not output correctly.
- On many pages, a parent element lacks the appropriate child elements. This can confuse screen reader users because content is expected but none is there.
- On single pages there are elements with the Aria-hidden attribute that can be focused at the same time. This makes these elements accessible to assistive technologies, even though they should be hidden.
- On several pages, links are indistinguishable from the surrounding text.
- There are interactive elements on almost all pages whose names are not part of the caption. This makes it difficult to control the website using voice control.
- On a page there are ARIA buttons, links or menu items without labeling. Navigation with screen readers to these elements is difficult.
- There are lists on many pages that contain elements that do not belong in lists. As a result, the lists may not be output correctly by assistive technologies.

This declaration was created on **15.08.2025** using the Eye-Able® technology of **Web Inclusion GmbH**. More information about Web Inclusion GmbH can be found at <https://eye-able.com/en>. Eye-Able Report® - a product of Web Inclusion GmbH - has gone through all machine-verifiable test steps.

Arbitration

If no satisfactory solution is found to your request regarding the accessibility of our website, you can contact an arbitration board. Its task is to resolve conflicts between people with disabilities and federal public bodies. The aim is not to find winners or losers. Rather, the aim is to find a solution to a problem together and out of court with the help of the conciliation body. The conciliation procedure is free of charge. You also do not need legal assistance. You can reach the arbitration board at the following address:

Dutch Arbitration Association
Weena 505, 34st floor
3013 AL Rotterdam
secretariaat@nai.nl
Tel.: +31102816969
<https://nai.nl/>

Feedback and contact details

Do you have a comment or a note about barriers on this website? Please get in touch with us. We will explain which barriers exist. You can find out what exceptions we have made. We will answer your questions as quickly as possible, but at the latest within the statutory period of a month. Thank you for your feedback. You can contact us at the following address:

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1077 XV Amsterdam
dpo@trendyol.com

Disclaimer

The automatic check of the web content was carried out on: 15.08.2025. For the web content accessed by Eye-Able, the Google Chrome browser in version 136.0.7103.92 was used. We guarantee the accuracy of the information provided for the tested application version under the specified browser and operating system parameters. If different versions or environments are used, a different display is possible, which may differ from the results given here. For a complete check, manual tests by the website operator are also recommended.